



good news

## **BRANCH LOBBIES REOPENING**

Beginning Monday, February 1, 2021 InFirst Bank intends to open all branch lobbies per regular business hours. Because the health and safety of our customers and associates remains our top priority, we are reopening lobbies carefully and in accordance with regulatory requirements, best safety practices, and other considerations. We're looking forward to seeing you all face-to-face again!

### What to Expect When Visiting Us In-Branch

The safety precautions put into place for our lobbies prior to closing are still in effect:

- Per the ongoing [PA State Executive Order](#) customers and our team members are required to wear face masks. Per this order, if you have a health condition that prevents you from wearing a mask you will not be required to do so. *You may also continue to use our drive-up window if it's convenient for your needs.*
- Plexiglas shields are still up on the teller line to protect you and our staff.
- Floor decals remain in place as a friendly reminder to keep a safe distance from those around you.
- Hand sanitizer will be readily available for anyone who needs it.
- High-contact areas will be cleaned frequently.
- For the safety of our staff and customers **our security policy requires that all activity inside our branches be video recorded. We will ask that you briefly remove your mask upon entering**, then replace it and continuing into the lobby.
- Please remove all hats, hoodies, and/or sunglasses.
- Should the branch you are visiting be at capacity in the lobby, you **may** be asked to wait to enter the building to maintain proper distancing.

### Online Banking and Mobile Banking

InFirst has a full suite of Online and Mobile Banking services available for your banking needs 24/7. Deposit checks, transfer money, make loan payments, pay bills, and more! If you are new to these types of services please do not hesitate to contact us. Our team is ready to answer any questions, explain how services can benefit you, or assist you with set-up. [Click here](#) for more information.

Please continue to visit our website at [infirstbank.com](http://infirstbank.com) for the latest information, or contact our **Call Center** at (800)349-2814.

We sincerely **THANK YOU** for your understanding, patience, and kindness during these times. Stay safe!

For up to date information, please continue to visit our website [www.infirstbank.com](http://www.infirstbank.com).

InFirst Bank | 935 Philadelphia St, Indiana PA 15701 | 800-349-2814 | Member FDIC/Equal Housing Lender