

CURRENT UPDATES & OUR DEDICATION TO YOU

IMPORTANT NOTICE - DRIVE-UP HOURS UPDATE

The well-being of our customers & staff, & banking services accessibility, are of paramount importance during the COVID-19 uncertainty. To comply with local & state efforts to slow the spread of this pandemic, we've made some necessary adjustments. Our branch lobbies continue to remain closed. Visits are by appointment only by calling 800-349-2814. Our Drive-Ups continue to remain open, however, we have temporarily modified the hours to a few locations **effective March 30th**.

- **JOHNSTOWN BRANCH** 10am–4 pm Monday-Friday; Closed Saturdays
- **GREENSBURG/GEORGES STATION BRANCH** 10am–4pm Monday-Friday; Saturday 9-Noon
- **HARRISON CITY** 10am–4pm Monday-Friday; Closed Saturdays
(please visit our Greensburg location at 1007 Georges Station Rd. on Saturdays)
- **MAIN OFFICE** 8:30am-6pm Monday-Friday; **Drive-Up will be OPEN 8:30am-Noon on SATURDAYS!**

WE ARE HERE TO HELP!

You can conduct many of your transactions 24/7 via [Online, Mobile, & Telephone Banking](#). If you need help with any of these services or have questions, please contact our CALL CENTER at 800-349-2814. They're available to assist you with your banking needs: Mon.-Fri. 9am-5pm; Sat. 9am-1pm.

During these times of financial uncertainty, we want to make it easier to access your deposits. For the time being, we are waiving the fee you would normally incur for using your InFirst Bank debit card at another bank's ATM. Keep in mind, you may still incur a surcharge by the other bank, which is not an InFirst Bank fee.

Friendly reminder that the 2019 IRA Contributions have been extended to July 15th

FINANCIAL ASSISTANCE

We understand that you/your business may be affected by the economic impacts relating the coronavirus. If you come under financial hardship, contact us for assistance at 800-349-2814. As an independent community bank, we have the ability to create unique payment solutions to fit your financial situation. If you're having or have reason to believe you will soon have difficulty making your loan payment, call us so we may work with you to find a solution.

Visit the SMALL BUSINESS ADMINISTRATION website to learn about disaster assistance for businesses who may need financial help as a result of the coronavirus pandemic <https://www.sba.gov/>

The PA Industrial Development Authority (PIDA) introduced COVID-19 WORKING CAPITAL ACCESS (CWCA). This program provides 0% working capital loans for eligible applicants & is specifically targeted to businesses with 100 or fewer employees. Learn more at: <https://dced.pa.gov/programs/covid-19-working-capital-access-program-cwca/>

BE AWARE

Unfortunately, scammers & fraudsters have heightened their efforts since the beginning of the COVID-19 Pandemic. Please stay diligent & always on the lookout for identity thieves & scams. Here are a few tips:

- 1) Don't share personal information over the phone, through the mail, or over the internet unless you initiated the contact or know the person you are dealing with.
- 2) Be suspicious if someone contacts you unexpectedly online & asks for your personal information. It doesn't matter how legitimate the e-mail or website may look. Only open e-mails that look like they are from people or organizations you know, & even then, be cautious if they look questionable. Be especially wary of fraudulent e-mails or websites that have typos or other obvious mistakes.
- 3) Don't give out valuable personal information in response to unsolicited requests. Bank account information, social security & driver's license numbers are some of the details that should be kept confidential.
- 4) Be suspicious of any e-mail or phone requests to update or verify your personal information. A legitimate organization would not solicit updates in an unsecured manner for information it already has.
- 5) Be on guard against fraudulent checks, cashier's checks, money orders, or electronic fund transfers sent to you with requests for you to wire back part of the money.
- 6) Beware of disaster-related financial scams. Con artists take advantage of people after tragic events by claiming to be from legitimate charitable organizations when, in fact, they're trying to steal money or valuable personal information.

HELPFUL CORONAVIRUS (COVID-19) RESOURCES

[The Center for Disease Control](#); [The World Health Organization](#); [State of Pennsylvania Update & Resources](#)

For up to date information, please continue to visit our website www.infirstbank.com.

All of us at InFirst Bank sincerely appreciate your patience as we work through these challenges. Stay safe & God bless!

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To ensure that you continue receiving our emails, please add us to your address book or safe list.